

AGENDA

Cal-OAR CQI Meeting #2

November 29, 2017 | 1:00 to 4:00 pm

Call-In Number: (888) 398-2342

Access Code: 8334173

I. Review meeting minutes

II. AB 636 Overview: Dave McDowell (CDSS) & Verronda Moore (Sacramento County)

III. Open discussion

V. Working session: Initial Brainstorming

MEETING MINUTES

Cal-OAR CQI Meeting #1

October 27, 2017 | 2:00 to 4:00 pm

ATTENDANCE

Luther Evans	Marti Huft	Taryn Smith	Nicole Vasquez
Neil Kelly	Daphne Hunt	Joe Shinstock	Mike Herald
Kevin Aslanian	Trish Calhoun	Cathy Senderling	Kim Johnson
Assmaa Elayyat	Angel Garcia	Jennifer Hernandez	Ertug Misirli
Irene Castorena-Krueger	Vanessa McGraw	Damien Ladd	Michael Billingsley
Isabella Blasi	Julianna Vignalats	Patrick Delaney	Shawn Mainville

AGENDA

I. Introductions

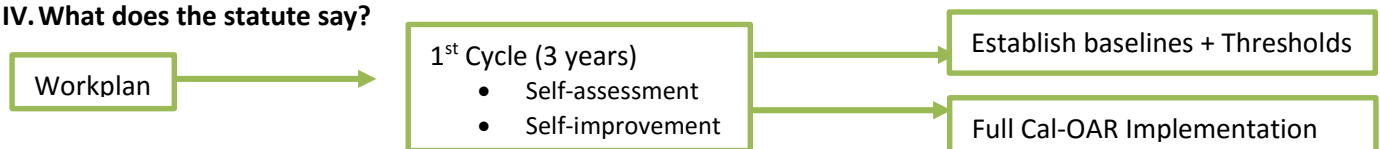
II. Subcommittee Charter

- Sub-group: capture all thoughts and provide recommendations
- Alignment with other entities for indicators. Maybe for CQI service delivery as well?
- AB 636
 - AB 636 was a lengthy process for counties as they have to coordinate with service-provider partners

III. Defining CQI

- Iterative
- Our charge is more the skeletal design of CQI than the actual benchmarks

IV. What does the statute say?



- Paragraph (b): "...CalWORKs Services shall include WTW, FS, HS and post-employment job retention services."
- Could be the 4 uniform components or
- Are counties going to be compared to one-another?
- First cycle consist of a different self-assessment and improvement plan as counties aren't comparing against anything?
 - 1st Cycle Assessment: How did you do? Do you think this performance is good/bad/neutral? Why did you have those results?

- Should assess resource availability and examine who we partner with more-identify gaps of coordination and referrals
- Within subcommittee's purview to recommend timing of CQI elements
- Peer Review: very important to match counties with similar counties
- What is meant by uniform elements
 - Process of doing assessment is uniform and informs counties which pieces they want to target

V. Working Session: Initial Brainstorming and Discussion

SEE ATTACHED

Questions Posed:

- Are we measuring quality of services, effectiveness of service delivery or both?
- How do we assess intermediate progress? How do we assess those who are sanctioned or exempt?
- Do we need more client perspective in both the formation of Cal-OAR and as part of the self-assessment process?

DECISIONS

None.

ACTION ITEMS

Action Steps	Assigned To	Due Date
1. Schedule next sub-committee meeting	Isabella Blasi	11/9/17

NEXT MEETING

Before December 13th:

- AB 636 Overview- simplified model
 - What are the strengths of the process and what doesn't work